

Top 10 adverse events from the 201404 Campaign, which was the only active campaign at the time.
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1	UG2014086788 776797236	[REDACTED] of [REDACTED] Village claims she was given money less by 20000 shillings at the pay day. She had three phones for which she was to withdraw from. She claims she received 730000 rather than 750000. Unfortunately she only realized that after she had reached home. She did not count her money before leaving the payday though she signed on the pay day book acknowledging receipt of 750000.	Spoke with the service providers to verify that they have completed full reconciliation and emphasize that there should be clear communication on counting of money before the recipient signs the acknowledgement book
2	UG2014085677 773414839	Rumors were spread all over the village that [REDACTED] had been terminated and was never going to get any money from GiveDirectly. His anger and that of his relatives almost led to violence in the village as threats were thrown between his family and a rival family.	Spoke with monitor and LC1 to first calm the situation. We then checked in our details and found he was eligible. We also spoke to both groups and settled their grievances.
3	UG2014085697 776073678	[REDACTED] complains that his spouse has decided to leave her marital home to go back to her parents' home apparently because, on hearing that [REDACTED] was going to be released from jail, would interfere her original plan for the transfers. It is also known that Immaculate was ashamed of her extra marital affair which she believed [REDACTED] could not withhold.	Spoke to [REDACTED], recipient's parents, Monitor, LC1 and elders. Several consultations were made till Immaculate agreed to talk. She regretted her actions (Infidelity) and apologized during the meeting facilitated by GD. She thus returned home and is happily living with [REDACTED].

4	UG2014085249 776806091	[REDACTED] was discouraged from receiving the transfers. Several things were said about these transfers. Some Individuals said it to me that the money was from the devil and I was to pay for it sometime with my life.	Spoke to recipient and spouse and gave them a detail about GiveDirectly and its source of funding. The entire detail helped clear any wrong perceptions about the transfers.
5		[REDACTED] from [REDACTED] withdrew money worth 250000 twice, first from the pay day then later from another agent in a different location. At first, a transaction was initiated at the payday and he successfully got his due transfer but was not completed as it encountered a network failure. He therefore walked away comfortably with his 250000. When he checked his mobile money account balance, he found out that he still had the full 250000 and this prompted him to rush to [REDACTED] where he was able to withdraw more 250000. This means he got money twice.	We spoke to [REDACTED], who denied all the allegations but he later confessed that he had carried out all the 2 transactions and received 500000 instead of 250000. We thus sent only 200000 in the last transfer as opposed to 450000 that was due to him.
6	UG2014085678 771215202 ([REDACTED]) UG2014085658 776785358 ([REDACTED])	[REDACTED], the grandson to [REDACTED] bought airtime from [REDACTED]'s account worth 415000 to his own airtime account. He went ahead and bought more airtime from his own Mobile Money account to his airtime account and thus he ended up with 819000 worth of airtime	We spoke to [REDACTED] who admitted his error, this was confirmed by the monitor and LC1. We got in touch with the MTN customer care service team to help reverse the transaction in order to help the two recipients withdraw their due transfers as opposed to having airtime on their accounts. This however has not been successful yet and we are in contact with MTN to complete this process.

7		[REDACTED] returned to her home and found that her son's mother in-law, [REDACTED] had been enrolled in her place. There was then an argument about who should benefit and by how much. The phone is currently with the owner of the home, [REDACTED], although all the details we have are of [REDACTED]	During the field visit, the mother in-law was found to be eligible. Both parties were brought together and they agreed on a common person to take over the responsibilities from [REDACTED] who was a helper. The phone was handed to [REDACTED] as an new care taker.
8		[REDACTED] took advantage of [REDACTED]'s ignorance on phone operation to send 30.000 to his girl [REDACTED]. [REDACTED] knew not until the pay day in [REDACTED] when the agents checked the details of the transaction and found out that the money was actually sent to [REDACTED]'s account.	Efforts to get in touch with [REDACTED] were not fruitful as he didn't have a personal contact. However, we were able to get in touch with the L C's of [REDACTED] and [REDACTED] who spoke to [REDACTED]. [REDACTED] confirmed to them that he sent money from [REDACTED]'s a/c amounting to 30000shs to [REDACTED]'s a/c, he was remorseful for his actions and he was able to pay back the money (30000) that he sent to [REDACTED]
9	UG2014085690 787102574	In [REDACTED]village, [REDACTED] reported that her son brought only 220.000k on the pay day and the boy claims that the 30.000k was taken by a GD staff for not attending a baraza. She could not attend the pay day because she was sick.	Called up [REDACTED]and asked her to check her account balance which she did. Her account was found to be having 21000. On talking to her son, he admitted withdrawing 230000 and of which he used 10000 for transport from [REDACTED] to [REDACTED]. We thus warned him of such activities in the future and asked [REDACTED]to be more cautious. We also monitored this case closely for several month.
10	UG2014085937 776261134	Recipients couldn't agree how to spend the money as a family. So they agreed to split the money - the recipient kept 100000 and the husband took 150000. [REDACTED],	We visited this couple and learned that the dispute was not because of the money but rather that [REDACTED] refused to prepare dinner for him. We also

		the husband wasn't satisfied with the amount given to him and proceeded to beat his spouse.	asked him to present a budget on how the money had been spent to prevent any grievances from arising
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